

Product Safety and Quality at Coherent

We are committed to meeting or exceeding all safety and quality requirements before introducing our products to the market. This has been central to how we have operated since day one, reinforced by our I CARE values. From product design through manufacturing and post-market support, our approach spans product safety, quality management, and continuous improvement through our Lean Enterprise programs, helping protect our customers, reduce waste, and drive long-term value for our stakeholders.

Governance and Accountability

As outlined in our Quality Policy and Global Quality Manual, our Chief Quality Officer (CQO) has overall accountability for how we manage product safety and quality across Coherent. At each site, the Quality Function forms the first line of accountability, supported by our global quality organization and the Coherent Global Quality Council. The Council brings together quality leaders from across regions and business groups and meets approximately monthly, or more frequently when warranted.

Our Integrated Management System Steering Committee (IMSSC)—with representatives from quality, sustainability, legal, environmental, health, and safety (EHS), and human resources—supports our broader Management System and helps share best practices across Coherent.

PRODUCT SAFETY

As defined in our Global Quality Manual, our [Quality Policy](#) requires that Coherent complies with all applicable legal and regulatory product safety requirements and can verify compliance and the safety of our products.

Supporting this effort, our global quality team partners closely with local teams at each site to help ensure alignment with regulatory standards, Coherent policies, and industry best practices.

As part of our new product introduction (NPI) process, safety features—such as interlocks, shutters, emergency-off switches, and integrated control accessories—are incorporated into designs, as applicable, to prevent exposure to potentially hazardous conditions.

Coherent has adequate conformity assessment processes in place. In addition, we can provide documented evidence that all applicable safety requirements are met and the final product complies with regulations and safety requirements. Where applicable, Coherent products are tested and certified by accredited laboratories to help ensure that our designs meet or exceed safety standards. To maintain this high standard, our quality team monitors compliance through internal quality audits in accordance with international standards such as ISO 9001, ISO 13485, IATF 16949, TL-9000, and ISO 17025.

Once a product reaches the market, we support customers with product-specific manuals, where applicable, that include detailed safety information. In the event of a reported safety

concern, our escalation process ensures rapid response; we track customer feedback, investigate the root cause, and implement corrective actions to safeguard users and maintain trust.

QUALITY

Guided by our company-wide Quality Policy and Quality Manual, we prioritize quality in all we do. Coherent sites are supported by quality management, forming the first line of accountability for quality. They are backed by our CQO, who oversees our global Quality Management System (QMS). Our QMS is built on the ISO 9001:2015 foundation and includes a range of third-party certifications such as AS9100, ISO 13485, IATF 16949, and TL 9000.

In collaboration with site teams, our global quality organization drives the development, implementation, and continuous improvement of our QMS.

Starting with onboarding, certain employees participate in training programs that include an overview of our Quality Policy. Additional site- and technology-specific training is also provided, as appropriate to the person's position.

We evaluate the performance and effectiveness of our QMS through internal quality audits, management reviews, and customer escalation metrics.

Customer satisfaction and perception also serve as key indicators of our performance, helping us stay focused on improvement. While methods of measuring customer satisfaction vary within Coherent due to the diversity of our product and customer base, our enterprise-wide commitment to customer satisfaction and ongoing improvement is outlined in our Quality Policy. Our business groups and regions conduct Voice of the Customer outreach with key customers and use feedback to improve product quality, reliability, and other factors, including sustainability.

Learn More

[ISO Certifications](#)

[Quality Policy](#)

[Coherent Environmental Compliance Policy](#)

Revision History

Revision	Date	Description of Change	Requested By
Original	July 20, 2026		