

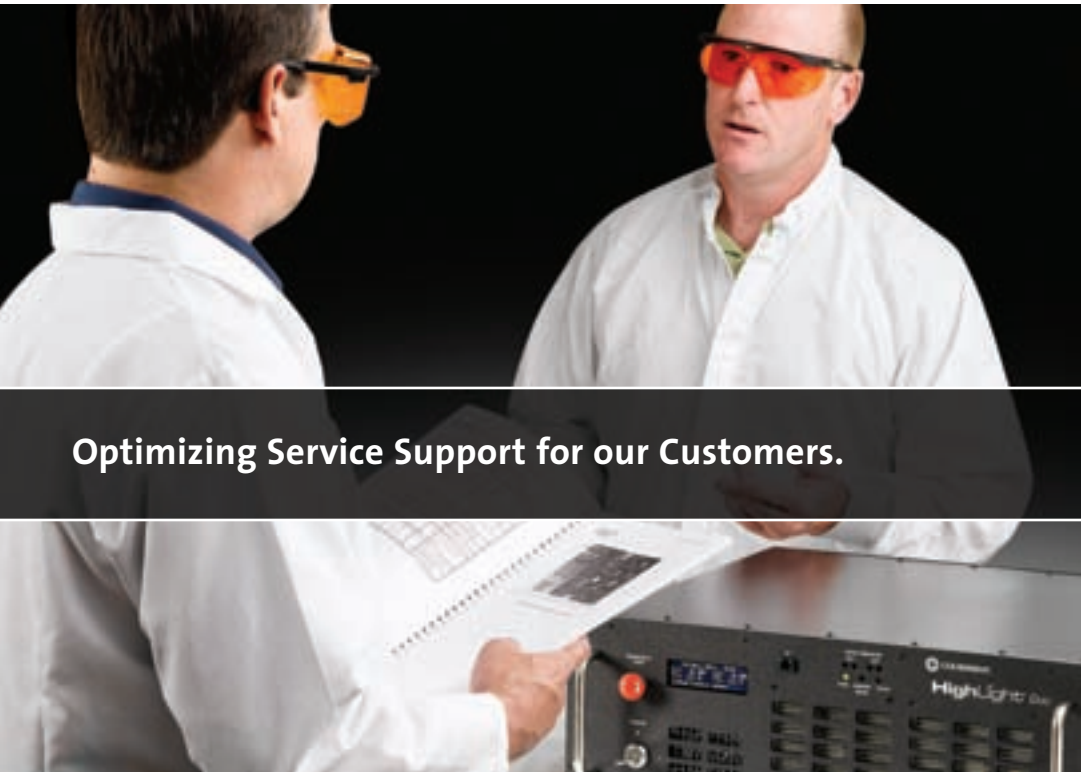


Customer Support

Superior Service Solutions for Your Laser and Laser Accessories



Superior Reliability & Performance



Optimizing Service Support for our Customers.

- **Increased up-time**
- **Focus on core business and production needs**
- **Reduced costs and less inventory**
- **Tailored product availability**
- **Worldwide service support**
- **Highly trained service experts**
- **Increased safety**
- **Quick response time**

Coherent Customer Support is the specialist service partner for your Coherent laser devices and systems. This dedicated team of service professionals ensures that each Coherent laser provides optimum performance and results regardless of its application and where it is located. Worldwide phone support hotlines ensure that an expert drawing on the resources of a global company can always be reached. Whenever field support is required, engineers and spare parts stocks are placed around the world so you can pick the resources from the Coherent Global Logistic System to maximize your productivity.

Established and flexible service strategies and software tools tailored to the demands of the individual markets keep Coherent customers at the leading edge.

With over 40 years of experience supporting critical laser environments, Coherent knows how important it is to establish lasting partnerships that enable our customers to achieve success today and well into the future.

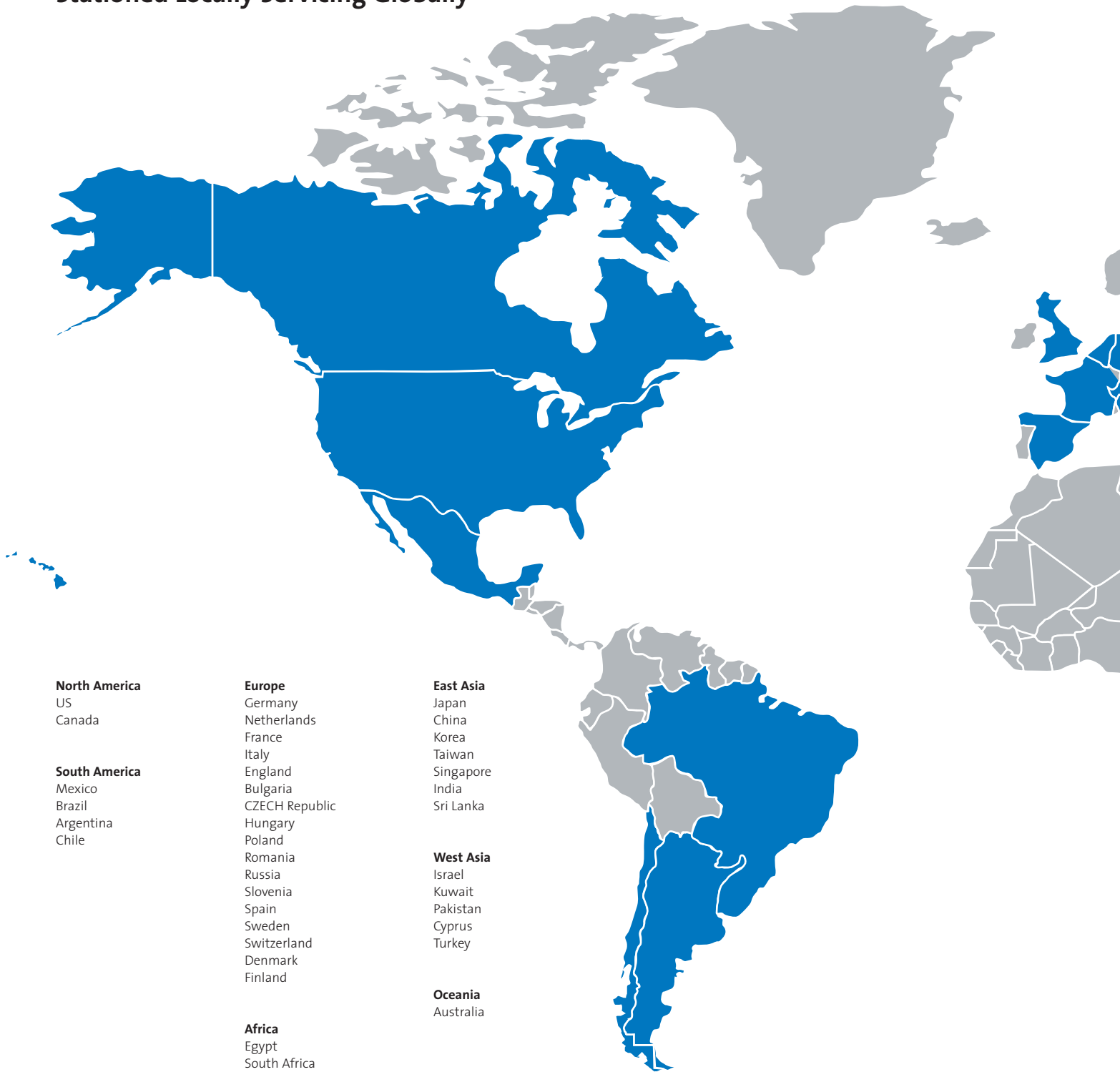


Coherent Customer Support provides products and services such as:

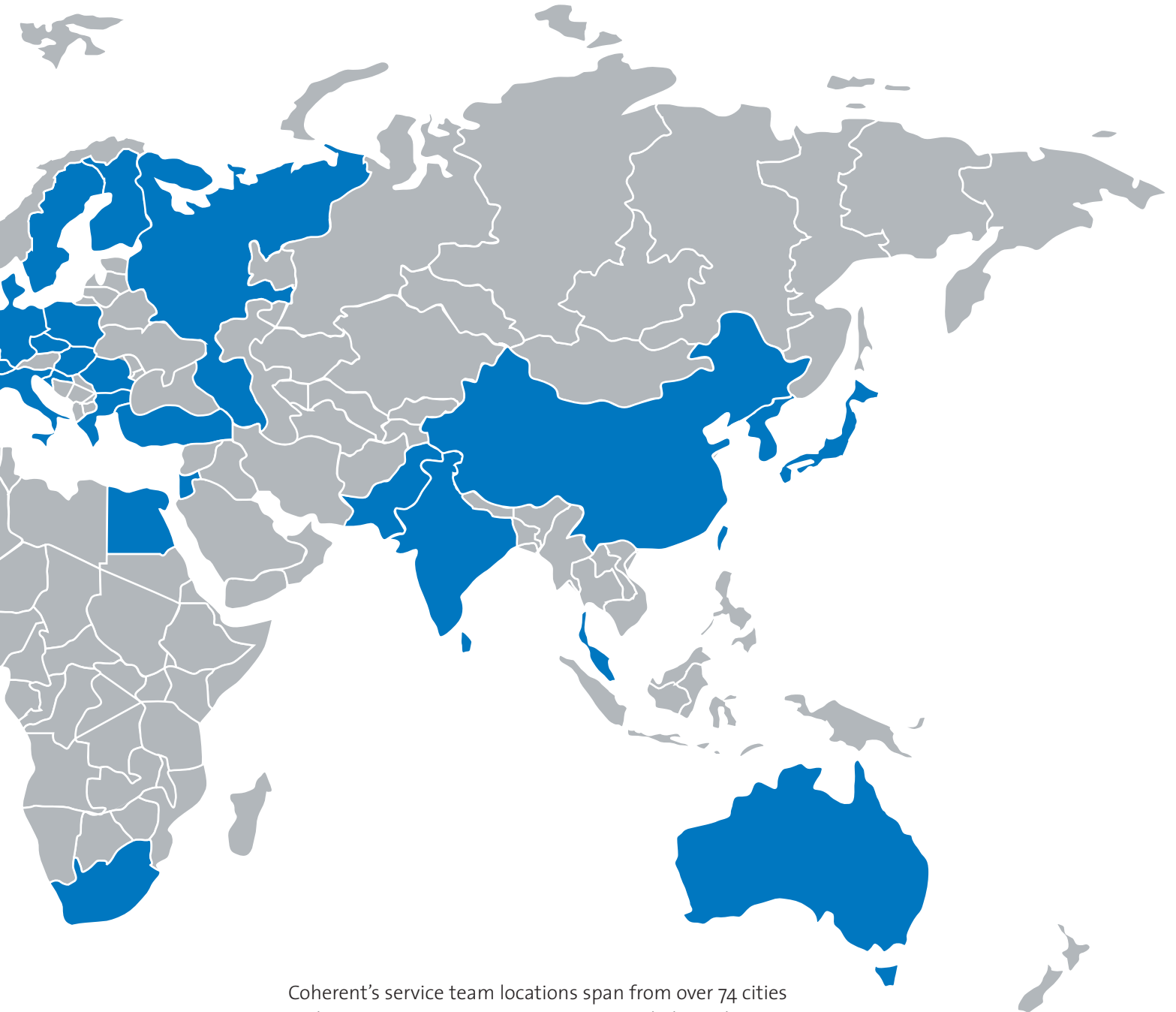
- **Customer-tailored maintenance and service contracts**
 - 24/7 technical phone support agreements
 - Advanced replacement programs
 - Fixed running cost contracts for simplified CoO-budgeting
 - Factory-trained service engineers across the globe
- **Technical support**
 - Phone support
 - On-site service support
 - Laser device and system installation
 - Laser device and system upgrades
 - Depot repair
 - On-site and factory tailored training courses
- **Certified accessories, options, consumables and high quality spare parts**
- **Documentation**
 - Manuals
 - Service bulletins



Stationed Locally Servicing Globally



■ Local service offices with staffed Field Service Engineers



Coherent's service team locations span from over 74 cities and 38 countries on 6 continents. We are dedicated to your success and are close to where you need us. Our knowledge and expertise are at your fingertips and just a phone call away at 1-800-367-7890. For the location nearest you, please go to www.Coherent.com/service.

Coherent as your partner.

To compete and succeed in today's fast-paced research and manufacturing environments, you need a laser partner who understands your needs. A partner who can provide a wide range of technology solutions, and the support that goes with them.

Since 1966, Coherent has been helping customers by providing complete laser-based solutions for a wide range of commercial and scientific applications.

With a heritage of innovation and an uncompromising position on quality, Coherent is the most forward-thinking and diversified manufacturer of solid-state, gas, excimer and semiconductor lasers in the industry.

Please contact us about your service needs or visit us on the Web at www.Coherent.com.



Coherent, Inc.

5100 Patrick Henry Drive
Santa Clara, CA 95054
phone (800) 367-7890
(408) 764-4557
fax (408) 764-4646
e-mail clg.tech.service@coherent.com

Benelux +31 (30) 280 6060
China +86 (10) 6280 0209
France +33 (0)1 6933 2280
Germany +49 (6071) 968 225
Italy +39 (02) 34 530 214
Japan +81 (3) 5635 8770
Korea +82 (2) 460 7900
UK +44 (1353) 658 854

www.Coherent.com