Customer Support

Superior Service Solutions for Your Laser and Laser Accessories

Superior Reliability & Performance
Coherent Customer Support is the specialist service partner for your Coherent laser devices and systems. This dedicated team of service professionals ensures that each Coherent laser provides optimum performance and results regardless of its application and where it is located. Worldwide phone support hotlines ensure that an expert drawing on the resources of a global company can always be reached. Whenever field support is required, engineers and spare parts stocks are placed around the world so you can pick the resources from the Coherent Global Logistic System to maximize your productivity.

Established and flexible service strategies and software tools tailored to the demands of the individual markets keep Coherent customers at the leading edge.

With over 40 years of experience supporting critical laser environments, Coherent knows how important it is to establish lasting partnerships that enable our customers to achieve success today and well into the future.
Coherent Customer Support provides products and services such as:

- **Customer-tailored maintenance and service contracts**
  - 24/7 technical phone support agreements
  - Advanced replacement programs
  - Fixed running cost contracts for simplified CoO-budgeting
  - Factory-trained service engineers across the globe

- **Technical support**
  - Phone support
  - On-site service support
  - Laser device and system installation
  - Laser device and system upgrades
  - Depot repair
  - On-site and factory tailored training courses

- **Certified accessories, options, consumables and high quality spare parts**

- **Documentation**
  - Manuals
  - Service bulletins
Stationed Locally Servicing Globally

North America
US
Canada

South America
Mexico
Brazil
Argentina
Chile

Europe
Germany
Netherlands
France
Italy
England
Bulgaria
CZECH Republic
Hungary
Poland
Romania
Russia
Slovenia
Spain
Sweden
Switzerland
Denmark
Finland

Africa
Egypt
South Africa

East Asia
Japan
China
Korea
Taiwan
Singapore
India
Sri Lanka

West Asia
Israel
Kuwait
Pakistan
Cyprus
Turkey

Oceania
Australia
Coherent’s service team locations span from over 74 cities and 38 countries on 6 continents. We are dedicated to your success and are close to where you need us. Our knowledge and expertise are at your fingertips and just a phone call away at 1-800-367-7890. For the location nearest you, please go to www.Coherent.com/service.
Coherent as your partner.

To compete and succeed in today’s fast-paced research and manufacturing environments, you need a laser partner who understands your needs. A partner who can provide a wide range of technology solutions, and the support that goes with them.

Since 1966, Coherent has been helping customers by providing complete laser-based solutions for a wide range of commercial and scientific applications.

With a heritage of innovation and an uncompromising position on quality, Coherent is the most forward-thinking and diversified manufacturer of solid-state, gas, excimer and semiconductor lasers in the industry.

Please contact us about your service needs or visit us on the Web at www.Coherent.com.